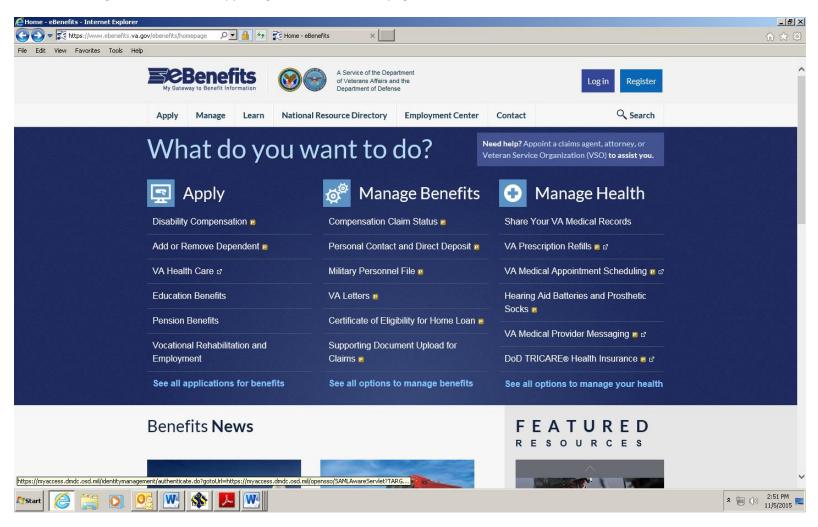
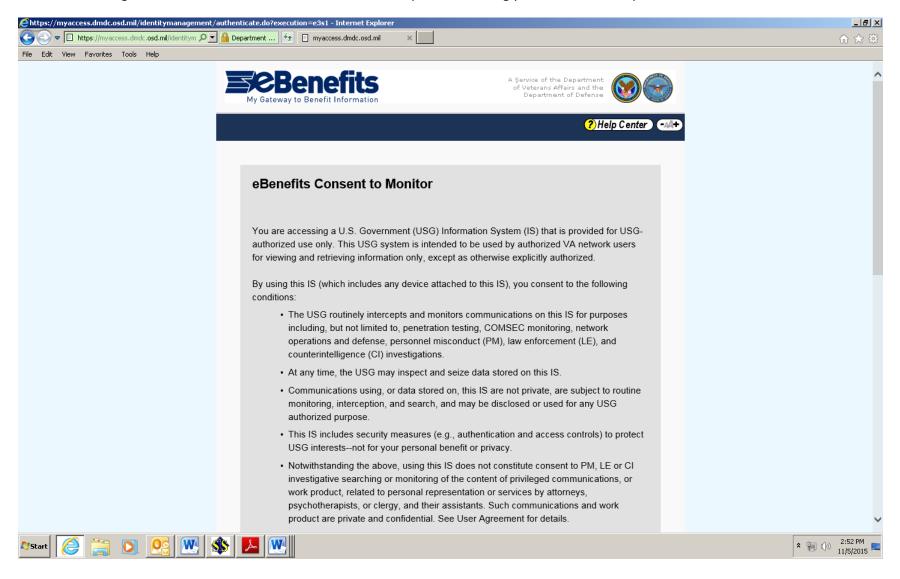
Retrieving your DD Form 214 and other Official Military Personnel File information from the eBenefits website:

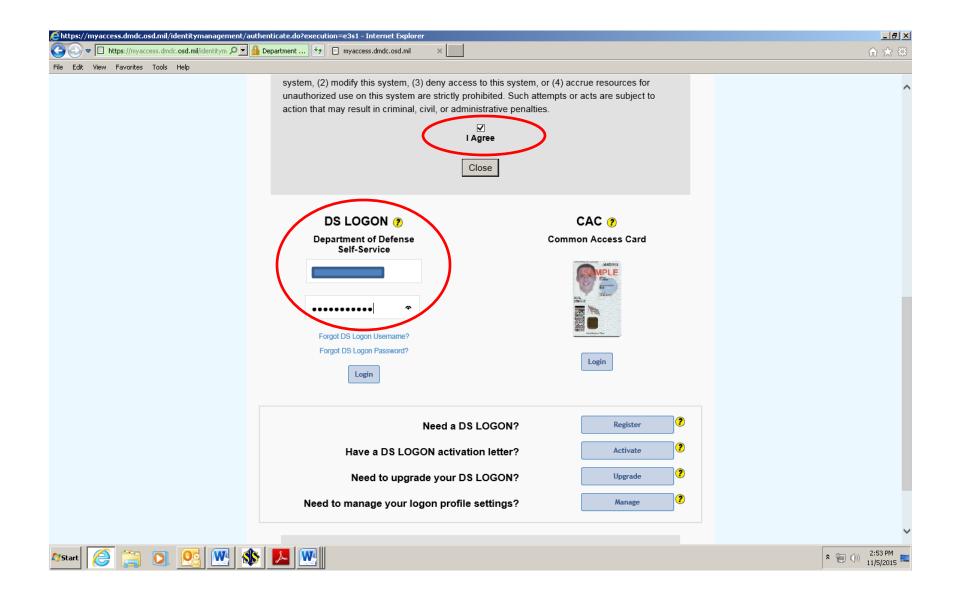
After registering for an eBenefits account via the eBenefits homepage: https://www.ebenefits.va.gov/ebenefits/homepage

Click on the "login" button on the upper right hand side of the page:

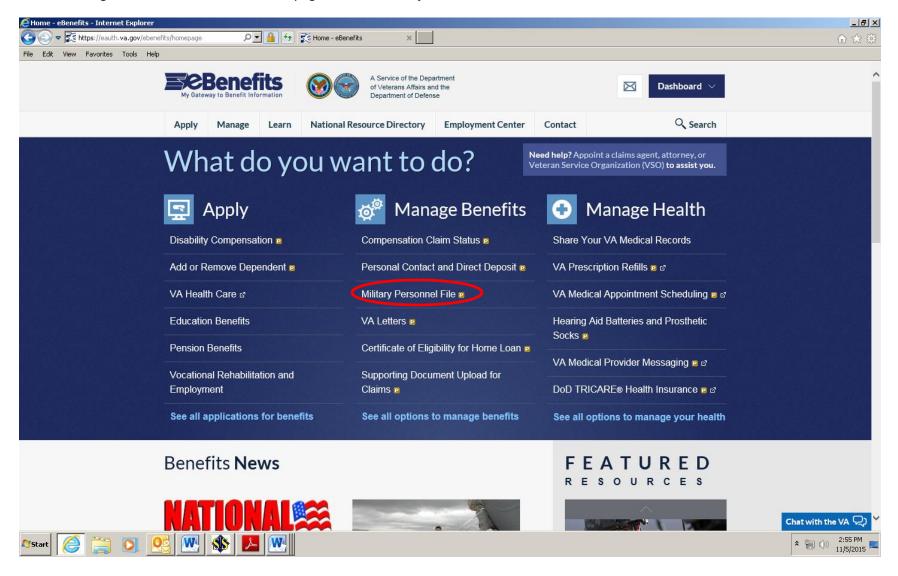


You must click "Agree" under the eBenefits "Consent to Monitor" prior to entering your username and password:

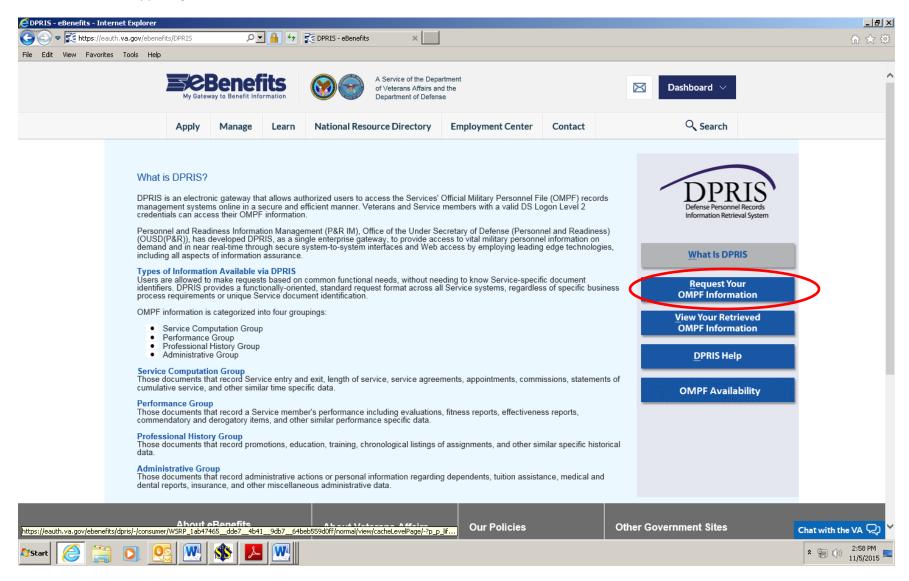




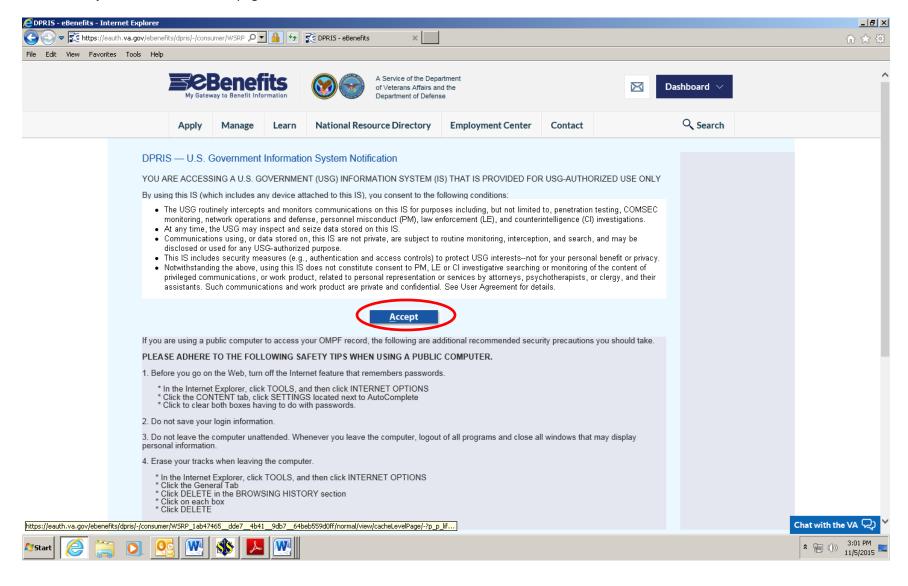
Under "Manage Benefits" in the center of the page, select: Military Personnel File



You will be directed to a page discussing DPRIS; the Defense Personnel Records Information Retrieval System. Select **Request your OMPF Information** in the upper right side of the screen:



Select "Accept" in the center of the page:

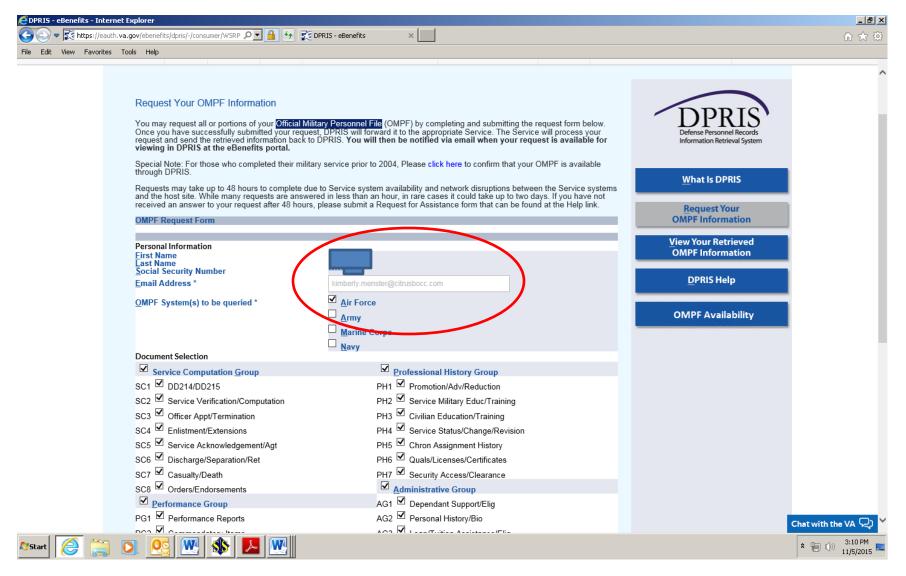


Note: If you are using a public computer to access your OMPF record, the following are additional recommended security precautions you should take.

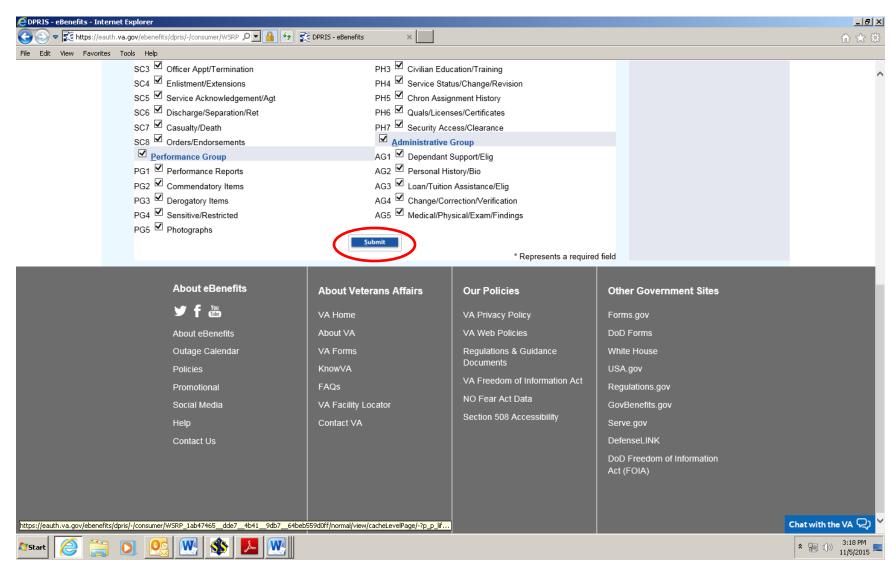
PLEASE ADHERE TO THE FOLLOWING SAFETY TIPS WHEN USING A PUBLIC COMPUTER.

- 1. Before you go on the Web, turn off the Internet feature that remembers passwords.
 - * In the Internet Explorer, click TOOLS, and then click INTERNET OPTIONS
 - * Click the CONTENT tab, click SETTINGS located next to AutoComplete
 - * Click to clear both boxes having to do with passwords.
- 2. Do not save your login information.
- 3. Do not leave the computer unattended. Whenever you leave the computer, logout of all programs and close all windows that may display personal information.
- 4. Erase your tracks when leaving the computer.
 - * In the Internet Explorer, click TOOLS, and then click INTERNET OPTIONS
 - * Click the General Tab
 - * Click DELETE in the BROWSING HISTORY section
 - * Click on each box
 - * Click DELETE
- 5. Be aware of people looking over your shoulder.

From here you enter your branch of service and email address. The rest of the personal information fields should already be populated. Then you will scroll down and select the information you are requesting:



Once you have selected the documents you require, click on **Submit** at the center in the bottom of the page:



You will then get a confirmation page letting you know that the request has been accepted. You will receive an email at the address provided letting you know when your records are ready to view in the eBenefits portal.

When you receive the email, follow the link to: http://www.ebenefits.va.gov

----Original Message----

From: donotreply@dpris.org [mailto:donotreply@dpris.org]

Sent: Thursday, November 05, 2015 3:34 PM

To:

Subject: A message from the Defense Personnel Records Information Retrieval System (DPRIS)

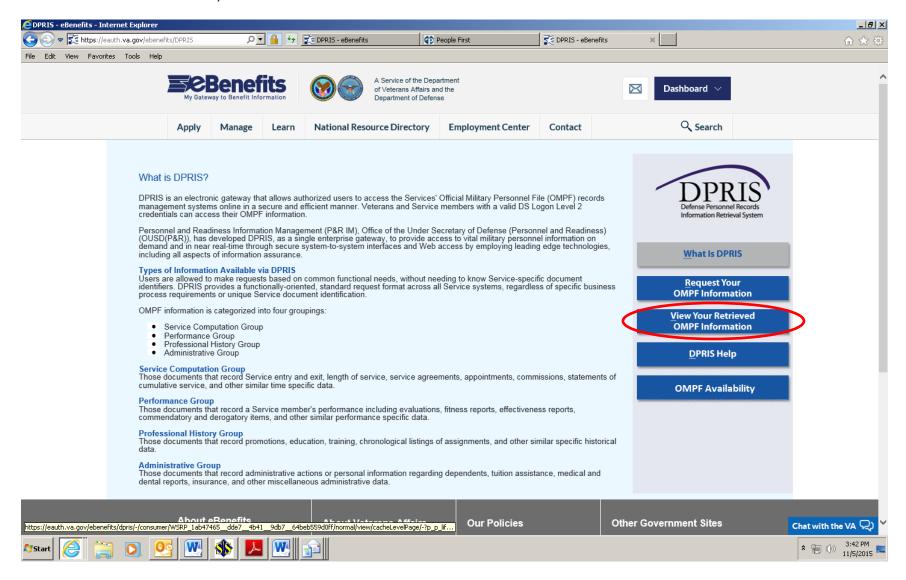
Please do NOT reply to this email as this email address is not monitored.

Your request for Official Military Personnel File (OMPF) Information has been processed and retrieved images or exception status is now available for viewing in DPRIS at the eBenefits portal. You can access your OMPF information by logging into the eBenefits Portal at http://www.ebenefits.va.gov

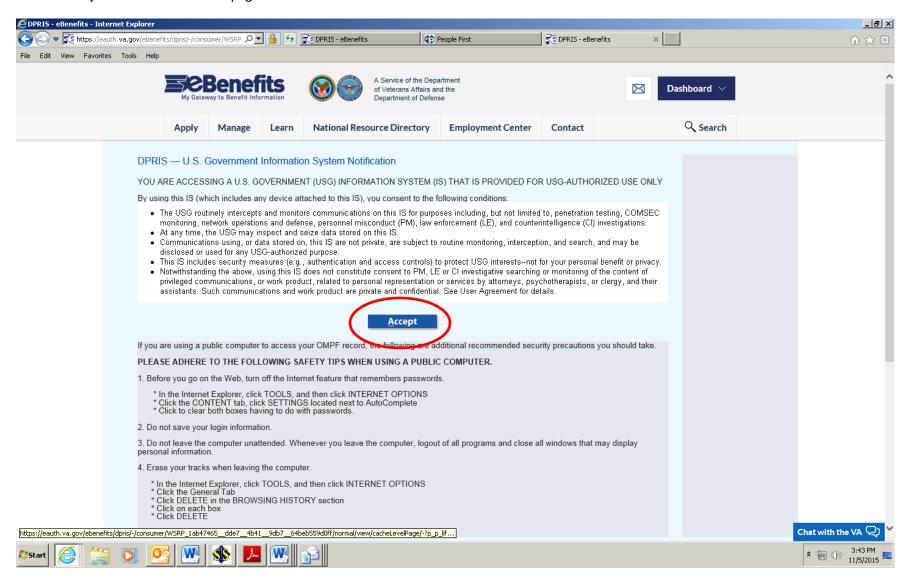
Thank you for making a request for your OMPF record documents through DPRIS!

If you have questions or need clarification regarding the retrieved images, please initiate a Follow-Up Message by clicking on the envelope icon located in the Follow-Up Message column.

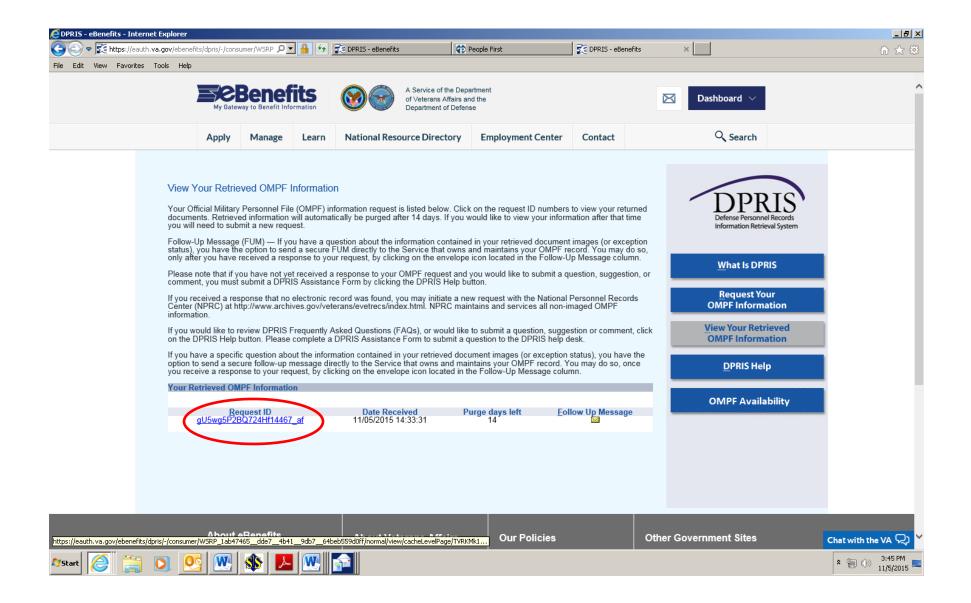
You will once again be required to sign in, and select "Military Personnel File" under "Manage Benefits". Follow the directions on pages 1-4 of this booklet. You will then select, "Review Your Retrieved OMPF Information".



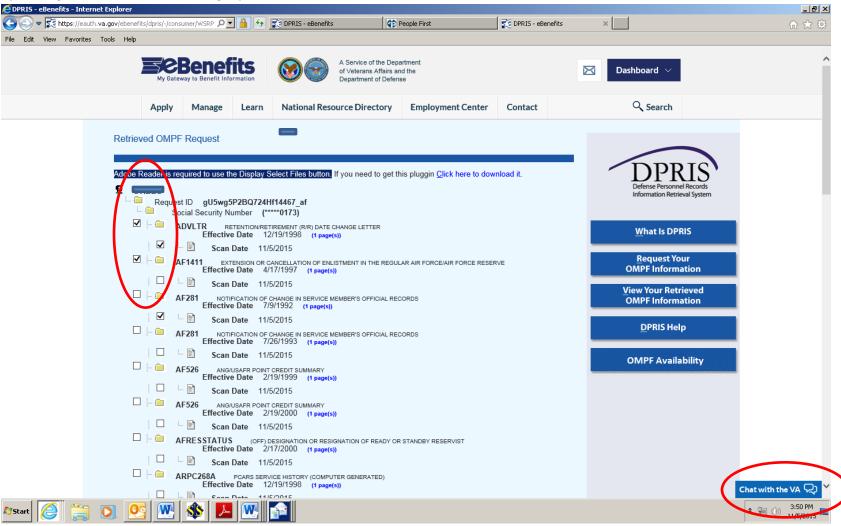
Select "Accept" in the center of the page:

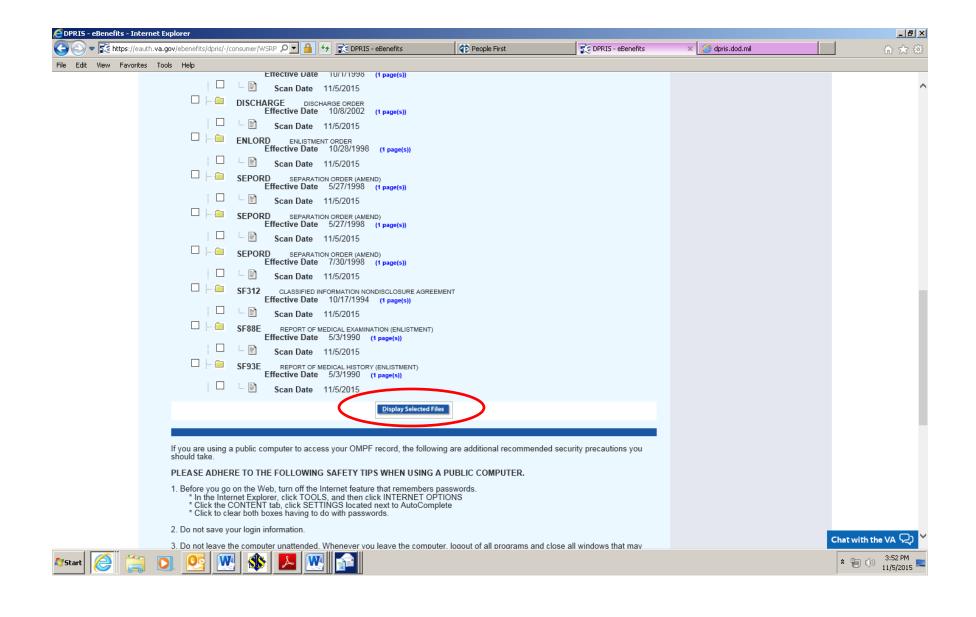


Click on the link located under "Request ID" on the left side of the screen:

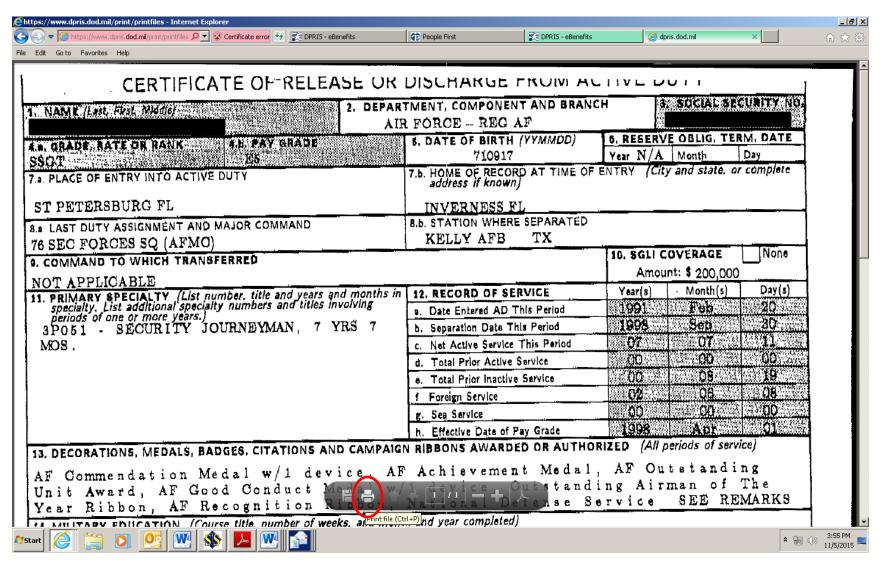


You will then be shown a list of the documents you selected. To view and/or print these documents, you must check the box for the documents you wish to view, and then select "Display Selected Files" at the bottom of the screen to view the documents. Adobe Reader is required to use the Display Select Files button. There is a download link for Adobe Reader on the page. You also have the option of doing a live chat with the VA by clicking on the link in the lower right portion of the screen:





The files you have selected will show up .pdf format. You can then print them.



If you require further assistance, please contact:

Citrus County Veterans Service Office

2804 W Marc Knighton Court, Key # 13

Lecanto, FL 34461

(352) 527-5915